

Effective Date: May 2025

Welcome to Bconvoy, a school transportation e-hailing platform committed to delivering safe and dependable rides for school children. By registering as a driver with Bconvoy, you agree to abide by the following terms and conditions.

1. Driver Eligibility

Drivers must be at least 20 years old. A valid driver's license with a clean driving record is required. A police clearance certificate and background check are mandatory. All drivers must complete Bconvoy's child-safety and first-aid training before activation.

2. Vehicle Requirements

Vehicles must be in excellent mechanical and cosmetic condition. Must comply with local safety and roadworthiness regulations. Seatbelts must be available and functional for all seats. Vehicles must be equipped with a child safety lock and proper signage as required by law.

3. Documentation

Drivers must submit and maintain up-to-date copies of the following: Valid driver's license National ID or passport Proof of address Vehicle registration documents Vehicle insurance (comprehensive, including passenger liability) Roadworthiness certificate Background check or police clearance

4. Driver Conduct and Responsibilities

Always arrive on time for pickups and drop-offs. Ensure the safety and comfort of all passengers, especially children. Maintain professional behavior and dress code. Use respectful and child-appropriate language. Follow all traffic laws and drive responsibly.

5. Ride Management

Accept or decline rides through the app within the expected response time. Follow assigned routes unless safety or traffic requires an alternative. Never

leave a child unattended or drop off at an unauthorized location. Report any issues, emergencies, or behavioral concerns through the app or to Bconvoy support.

6. Earnings and Payments

Bconvoy will pay drivers according to a transparent rate structure. Payment will be processed weekly/monthly via bank transfer or mobile money. Bonuses and incentives may apply based on performance and rider ratings.

7. Child Safety Protocols

Drivers must ensure all children wear seatbelts before starting the journey. Verify identity at pickup (school ID, name check, etc.). Never allow unauthorized individuals in the vehicle during school rides. Report any suspected child welfare issues to Bconvoy immediately.

8. Insurance and Liability

Drivers must have valid insurance that covers commercial use and school transport. Bconvoy is not liable for any damages, injuries, or legal issues resulting from driver negligence or misconduct. Any accident must be reported immediately to both Bconvoy and relevant authorities.

9. Suspension and Termination

Bconvoy reserves the right to suspend or terminate your account for: Breach of these terms
Unprofessional behavior
Repeated lateness or cancellations
Endangering passenger safety
Misuse of the Bconvoy platform

10. Data Use and Privacy

Drivers agree to share GPS location for ride tracking and safety monitoring. Personal data will be stored and processed in accordance with Bconvoy's [Privacy Policy]. Data may be shared with schools or guardians as needed for safety and accountability.

11. Modifications to Terms

Bconvoy may update these terms at any time. Continued use of the platform implies acceptance of any updates.

12. Governing Law

These terms are governed by the laws of the country of operation. Disputes will be resolved through arbitration or local courts, as applicable.

13. Support Contact

For driver support, reach out to: Email: [admin @bconvoy.co.za] Phone: +27734822732